## CHALLENGES RELATED TO GRANT & LOAN PROGRAMS

	Program Design	Open Period	Eligibility Review	Selection Process	Distribution of Funds
Actions	<ul> <li>Decide eligibility criteria, application requirements and selection mode</li> <li>Decide amount per grant/loan</li> <li>Plan and execute outreach engagement</li> <li>Coordinate with CDBG guidelines</li> <li>Gather input on program design &amp; application</li> </ul>	➤ Provide technical support	<ul> <li>Categorize applicants based on geographic determinants</li> <li>Manage stringent CDBG compliance</li> </ul>	<ul> <li>Verify and coordinate review of applications</li> <li>Determine make-up of advisory/review committee</li> <li>Rate business recovery plan objectively</li> </ul>	► Ensure number of applicants selected matches funding
Challenges & Constraints	<ul> <li>Rapidly evolving pandemic &amp; urgency to distribute funds</li> <li>Crafting eligibility criteria around equity implications</li> <li>Structuring selection process around equity</li> <li>Reaching underrepresented small business owners</li> <li>Establishing partnerships with business administration or city council officials in promise zone</li> <li>Addressing discrimination against underserved groups</li> <li>Accounting for digital equity in outreach engagement</li> <li>Identifying which communities to reach/target</li> <li>Considering supplemental small business funds and tech assistance (to avoid relying on major financial institutions)</li> </ul>	Administrative capacity  Technical infrastructure to handle application demand	Balancing local-level interests with CDBG criteria	Minimizing discretion of city officials in determining outcomes	
Actions	► Learn about program	<ul> <li>Access and complete application</li> <li>Complete tax documentation</li> <li>Prove loss of business from covid-19</li> <li>Produce recovery plan to indicate business survival post-covid</li> <li>Submit other required documentation</li> </ul>			
Challenges & Constraints	Exposure and awareness Digital access	Lacks knowledge about gathering and completing required documentation  Digital access Site crashes			
•	+ HISTORICAL & ONGOING STRUCTURAL BARRIERS  General exclusion of underserved popular		ace/ethnicity & History of disc lending practic banks and cred	tes from knowledge, and reso	

